



State of California

LITTLE HOOVER COMMISSION

Public Hearing on Californians' Interactions with State Government

Thursday, January 22, 2015

State Capitol, Room 437

Sacramento

Pedro Nava
Chairman

Loren Kaye
Vice Chairman

Katcho Achadjian
Assemblymember

David Beier

Anthony Cannella
Senator

Jack Flanigan

Don Perata

Anthony Rendon
Assemblymember

Richard Roth
Senator

David A. Schwarz

Jonathan Shapiro

Sumi Sousa

Carole D'Elia
Executive Director

Public Hearing: 9:30 a.m.

Measuring Californians' Trust in State Government

1. Mark Baldassare, President and Chief Executive Officer, Public Policy Institute of California

Lessons in Improving Service Delivery from the Federal Reinventing Government Initiative and Beyond

2. Bob Stone, Performance Advisor to Deputy Mayor for Budget and Innovation, City of Los Angeles
3. Billy Hamilton, Executive Vice Chancellor and Chief Financial Officer, The Texas A&M University System

Improving the Citizen Experience with Data and Net Technologies

4. Cyd Harrell, UX Evangelist, Code for America

Business Meeting

Thursday, January 22, 2015

Legislative Counsel Conference Room

925 L Street, Lower Level

Sacramento

(The Commission will consider agenda items I-VI at approximately 12:30 p.m. The precise time will vary depending upon the testimony of witnesses and will be determined at the discretion of the chair.)

- I. Business Meeting Minutes from October 23, 2014
- II. Draft Report – Mental Health Services Act
- III. Draft Report – Underground Economy
- IV. Project Selection
- V. Implementation
- VI. Reports from California State Auditor's Office