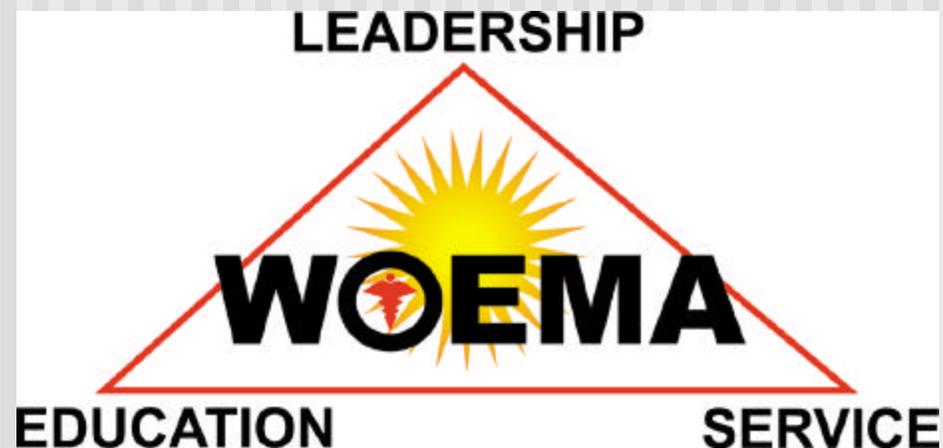


The Heightened Need for Stronger Business/Private Sector-Public Health/Public Sector Coordination in the Face of Terrorism

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Outline

- Where we were
- What has happened
- What's still needed
- How you can help
- How we can help
- Questions
- Conclusions

Where We Were

- Emergency response and business continuity plans- something in place
- HSE plans, security, EAP in many to deal with usual range of problems/risks
- Standard emergency/evacuation efforts did help; many survived WTC but barely
- Not fully linked to each other, agencies
- Except for global companies, terrorism an afterthought or weakly laid out

What Has Happened

- US workplaces, workers as front lines of the 21st century battlefield
- Strong visible leadership, caring, communicating and acting quickly works in emergencies
- HSE/OEM professionals in companies as focal points; teaming with security, HR, communications and operations essential
- Renewed risk assessments-locations, processes, materials, products, employees at home and home/abroad, internal risks, facilities safeguards

What Has Happened

- ERP & BCP more robust & exercised, terrorism included, ICS approach added
- Mental health-CISM and EAP used
- Ad hoc links built across companies and with agencies; not yet institutionalized
- Facilities/security/ BI strengthened
- Budgets tight, new insurance costs
- Travel restricted
- Operations & people still affected
- We consider these new threats in new facility locations

What Has Happened

- FBI, CDC, DOD, Homeland Security, state PHS, Nat'l Guard, NIOSH, OSHA, EPA and many others ramping up and linking together better
- Early public-private links-10/20 LA, WBGH, Oxnard, Sacramento
- Plans emerging-smallpox, anthrax, PPE, risk communications and much more

What's Still Needed

- **Public-Private sector links-**To dovetail our response plans we need clearer picture of resources, response times, responsibilities of agencies: public health, law, fire, FBI, EMS, OES, FEMA, Nat'l Guard, DOD, etc., in a concise plan
- **We need critical information real time-** Secure two-way com links and in sufficient detail to make critical decisions for our people and operations in an emergency; HAN, RHEACTS, NIPC/ISAC, Infraguard, etc.
- **Stronger cross-training and exercising with agencies**

What's Still Needed

- During a disaster, multi-agency responses, including PHS, need to be rapidly bolted together and seamless
- Recognition that public sector agency functions have huge outsourced private sector reliance-FedEx/NPS,etc.
- People are at work and kids are at school; planning for the scramble

How You Can Help

- Lean toward us; links, communication, info, training
- Establish secure two-way systems where needed
- Recognize parallel public health system (OEM) and other resources in many large companies
- Recognize where front lines have been
- Include us in planning and scenario exercising
- Recognize where we can help you-banking, chemical, transportation, food, healthcare, IT, etc.
- Simplify the process; clear leadership, singular consistent messages
- Relief during emergencies from HIPAA and liability help for terrorism, smallpox vaccination, etc.

How We Can Help You

- Most Americans are at work each weekday
- We are likely first line of impact and therefore of scene and audience of response system
- We have potential great value in watching for threats and disease/syndrome outbreaks
- We know our processes, materials, people & facilities
- OEM expertise-CBNRE, ID, toxicology , EM, PH, etc.
- We can educate and communicate with our employees
- We can serve as venues for vaccination, medication distribution, shelter in place, etc.

Conclusions

- To be fully prepared to meet the challenges of the 21st century battlefield, our PHS must;
- Do what it was traditionally designed to do very well, AND
- Establish new capabilities in rapid response, ICS, communications, cross-links (rest of health care, law, fire, OES, Nat'l Guard, DoD), interoperability, public-private partnerships,
- Which will cause us to review our PHS; mission, goals, resources, organization, leadership, plans and training in order to do both well
- The public-private links need to be SOP, institutionalized and well worn paths

Questions

- Thank you